How to Log In & Submit a Claim



Play more and worry less about unexpected vet bills

We know time is precious, especially when your furry family member needs veterinary care. Please refer to the step-by-step guide for submitting a claim to ensure timely processing.

| | Guide to Group Pet Employee | Portal & Claim Submission |
|-----------|---|---|
| STEP | Access the Portal at: | |
| 1 | Issues logging in? Contact us at (844)PET-IAIC or IAIC.Pe | ets@independenceamerican.com |
| | <image/> <image/> <image/> <image/> <image/> <image/> | Sign-In www Image: Ima Image: Image: Imag |
| STEP 2 | Click on the "Create Claim" button on the top right of the screen | Complete the Claim Submission Form |
| ± | | POLICY NUMBER* |
| ō | | W9B6DV |
| ۲ | Welcome | |
| ~ | Please use the sidebar to navigate the application. | SELECT PET* |
| ۵ د | ADD MORE PETS TO YOUR COVERAGEI FILE A CLAIM | Bella3 ~ |
| | | |

| Upload relevant invoices for this claim | STEP 5 Enter your preferred reimbursement method (check/ACH) |
|---|--|
| PLEASE UPLOAD ALL RELEVANT INVOICE FOR THIS CLAIM. WE ACCEPT PDF, JPG, JPEG, PNG,DOC & DOCX FILE FORMAT. | REIMBURSEMENT METHODS* |
| | ACH |
| Drag & drop files here | BANK NAME |
| ADD FILES | Chase |
| | |
| aa307f65-b0f2-44ee-959b-e61f9e8a85a0 Upload complete to undo | ACCOUNT NUMBER* |
| Read and Accept the Disclaimer Notice then click to Submit | You Can View Claim Status Any Time By clicking on the Claim icon, you can view the progress of all of your submitted claims. petpartners Petpartners |
| State law requires the following to appear on this form: Any person who knowingly presents a false or fraudulent claim for the payment of a loss is guilty of a crime and may subject to fines and confinement in prison. | Please contact the Customer Care team at (800) 95 |
| | All Claims V Claim Number |
| | |

1. Email: myclaims@petpartners.com

2. Mail: PO Box 37940 Raleigh, NC 27627



If you prefer, you may request a claim form by calling Customer Service at 800-956-2495 or by sending an email to myclaims@petpartners.com.

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