How to Log In & Submit a Claim



Play more and worry less about unexpected vet bills

We know time is precious, especially when your furry family member needs veterinary care. Please refer to the step-by-step guide for submitting a claim to ensure timely processing.

	Guide to Group Pet Employee	Portal & Claim Submission
STEP	Access the Portal at:	
1	Issues logging in? Contact us at (844)PET-IAIC or IAIC.Pe	ets@independenceamerican.com
	<image/> <image/> <image/> <image/> <image/> <image/>	Sign-In www Image: Ima Image: Image: Imag
STEP 2	Click on the "Create Claim" button on the top right of the screen	Complete the Claim Submission Form
±		POLICY NUMBER*
ō		W9B6DV
۲	Welcome	
~	Please use the sidebar to navigate the application.	SELECT PET*
۵ د	ADD MORE PETS TO YOUR COVERAGEI FILE A CLAIM	Bella3 ~

Upload relevant invoices for this claim	STEP 5 Enter your preferred reimbursement method (check/ACH)
PLEASE UPLOAD ALL RELEVANT INVOICE FOR THIS CLAIM. WE ACCEPT PDF, JPG, JPEG, PNG,DOC & DOCX FILE FORMAT.	REIMBURSEMENT METHODS*
	ACH
Drag & drop files here	BANK NAME
ADD FILES	Chase
aa307f65-b0f2-44ee-959b-e61f9e8a85a0 Upload complete to undo	ACCOUNT NUMBER*
Read and Accept the Disclaimer Notice then click to Submit	You Can View Claim Status Any Time By clicking on the Claim icon, you can view the progress of all of your submitted claims. petpartners Petpartners
State law requires the following to appear on this form: Any person who knowingly presents a false or fraudulent claim for the payment of a loss is guilty of a crime and may subject to fines and confinement in prison.	Please contact the Customer Care team at (800) 95
	All Claims V Claim Number

1. Email: myclaims@petpartners.com

2. Mail: PO Box 37940 Raleigh, NC 27627



If you prefer, you may request a claim form by calling Customer Service at 800-956-2495 or by sending an email to myclaims@petpartners.com.

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